1322 14th St NW 2nd Floor Washington, DC 20005 <u>info@polepressure.com</u> 202-221-8431



<u>Ultimate Plus Monthly Membership - \$185 Per Month</u> Terms & Conditions

- 3 Month Contract:

This contract begins on the purchase date. After the 3-Month term is satisfied the membership will automatically renew on a month-to-month basis until cancelled. There is no option to suspend this contract during the initial 3-Month Contract period. This is a continuous membership with no extensions for non-use. This membership can be cancelled online at www.momence.com under "My Memberships" after the 3-Month term is satisfied. Cancellation requests can also be submitted via email to info@polepressure.com after the 3-Month term is satisfied cancellation requests are NOT accepted by any other communication channels. If a payment fails an alternate payment method must be provided within 48 hours or the membership will be terminated, and any future bookings will be removed. If a payment is declined a \$30 NSF charge will be applied to the account. You will be restricted from future bookings until NSF charge is paid.

- 6 In-Studio Classes Per Month / Additional In-Studio Classes ONLY \$20 / Unlimited Live Stream Classes & On-Demand Library Access:

Unused classes rollover as long as the membership is active. Once contract is cancelled all unused classes and library access expire on membership cancellation date.

- Early Access to Sign Up for In-Studio Classes (22nd of every month @ 8am):

If you do not sign up during the early access window, you run the risk of NOT being able to sign up for instudio classes for that month.

- Cancellation Policy:

Late arrivals to class are NOT Allowed! If you arrive at the studio door and it is LOCKED (the studio only opens up 15 minutes before the start of each class) that means you are LATE (even by 1 minute) and the class has already started. Unfortunately, you will NOT be allowed into class! No exceptions.

In-Studio Classes Early Cancel - You can early cancel your attendance out of any in-studio class 18 hours prior to the start of class and receive an automatic refund of the class credit back to your Pole Pressure account for later use. Please be mindful of the class credit expiration date. Pass extensions will not be honored for any reason.

In-Studio Classes Late Cancel - If you cancel your attendance within 18 hours of the start of class or attempt to enter after the class start time you will forfeit the class credit and marked as a late cancel. As a result of late cancellation, the class credit WILL NOT be refunded, returned, credited, and/or saved for later use.

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Virtual Classes Early Cancel - You can early cancel your attendance out of any virtual class 4 hours prior to the start of class and the class credit will remain on your account for later use. Please be mindful of the class credit expiration date. Pass extensions will not be honored for any reason.

Virtual Classes Late Cancel - If you cancel your attendance within 4 hours of the start of class you will forfeit the class credit and marked as a late cancel. As a result of late cancellation, the class credit WILL NOT be refunded, returned, credited, and/or saved for later use.